Enabling Secure Remote Work (A Transformative Experience)

Presented by
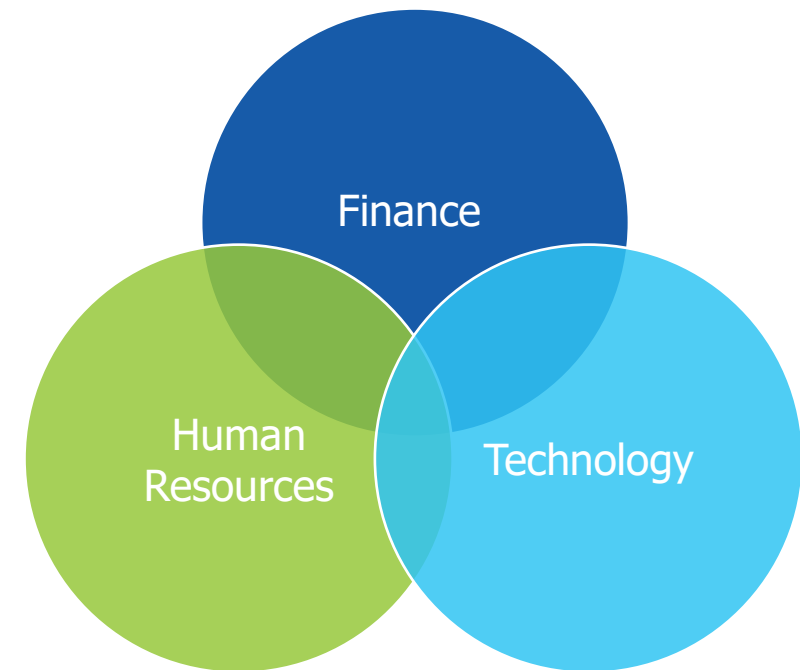
Russell Greenwald – Vice President

About Us: Insource Services, Inc.

- Finance, HR, and IT Consulting Firm

- Based in Massachusetts

*"At Insource, we believe that HR, Finance &
IT start with people."*

www.insourceservices.com

What We Do

- Full department outsourcing; generally part-time and long-term

- "A la carte" services, as needed

- Assessments

- Training

- Recruiting

- Project/Interim assignments

How We Do It

- Seek to understand client businesses and missions

- Experienced, expert senior account leaders

- Client teams; work is performed at the most cost-effective and appropriate expertise level

- Over 100 employees

Objectives

Help you understand ways to improve your organization in a hybrid environment including:

- Collaboration and communication systems

- Security of devices and data

- Reducing reliance on physical space

- Improving user experience

Agenda

- Start with security

- Technology solutions for a hybrid environment

- In depth examples

- QA

- Summary

Case Study

- Health Care org, over 100 FTE

- Ransomware and data breach

- Phishing attack on IT Dept and Staff

- Mid pandemic and staff were also going hybrid and work volume increasing

- Ineffective antivirus and personal computers

- Premise based exchange, file, and database servers.

- Limited Cyber Insurance

Exposures in the current environment

- Personal Computers

- Staff frustration

- Lack of collaboration

- Unauthorized use of other technologies

- Security beyond the building

- Cyber threats

Start with security

- Policies

- Liabilities

- Contracts

- Sensitive Data

Technology solutions for a hybrid environment

- Cloud servers

- Communication tools

- Collaboration tools

- Document management

- Business process automation

- Security

Cloud Servers

- Charged by server by hour or reserved instance per year

- Enhanced backup and DR options

- Ability to auto scale

- Integrated security systems and options

- All the power and processing you will need

- No more hardware to maintain

- No technology reliance on the office

Communication Tools

- Enhanced email management and security

- Threaded conversations outside of email

- One touch video options

- Phone systems

- Intranet for virtual office feel

- Integrated platforms
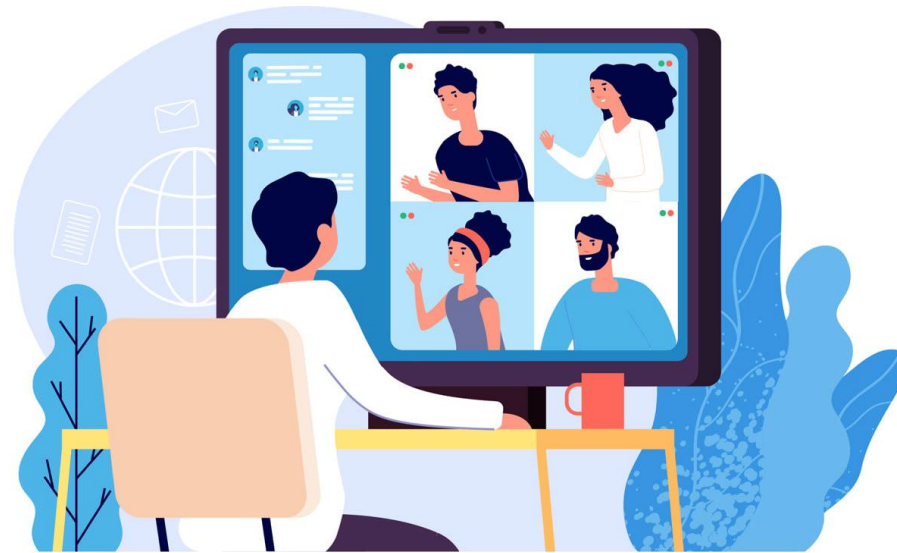
Collaboration Tools

- Co document editing

- Document versioning

- Working with external guests

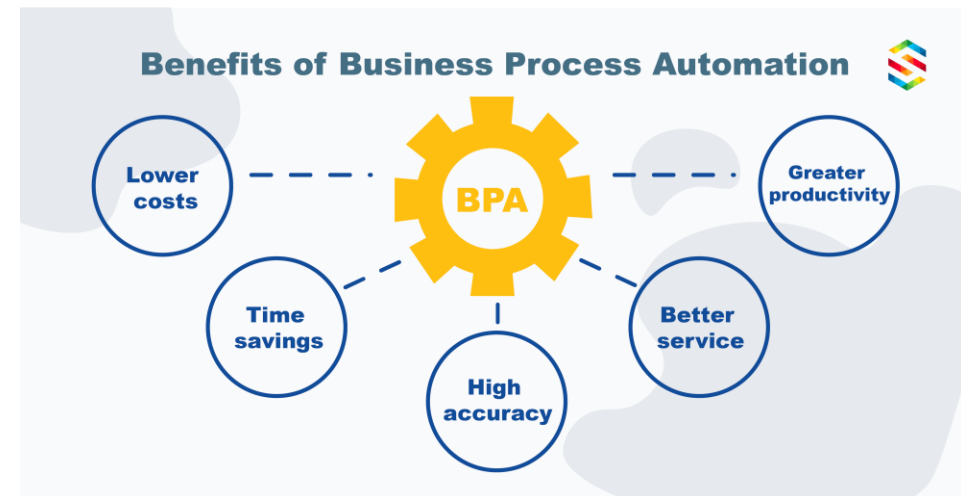- File upload options

- Notifications
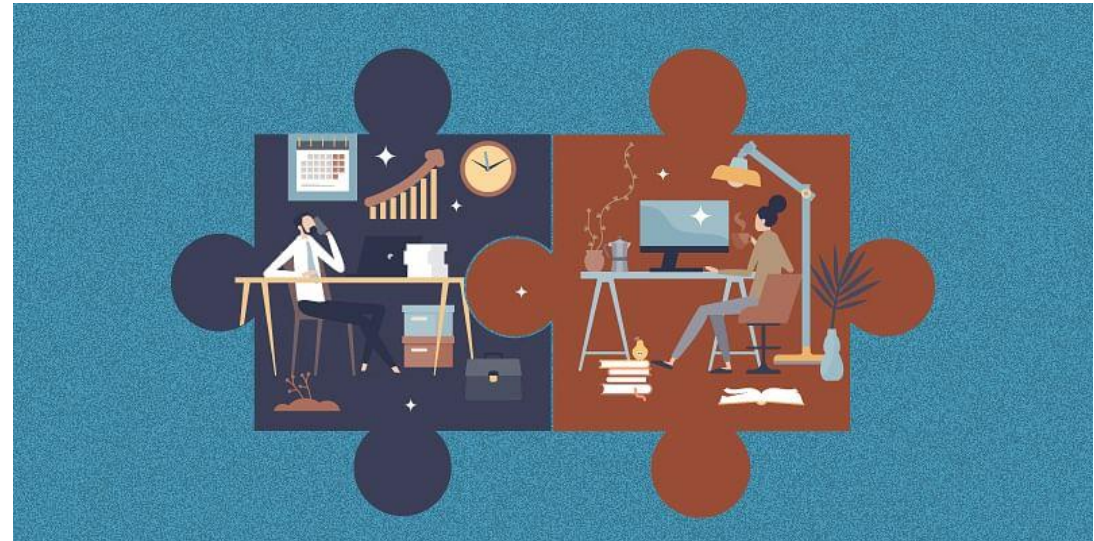
Document Management

- Cloud file storage

- Document audit trail

- Approval process and document control

- Permission control

- Personal storage

- Laptop backup

Business Process Automation

- Logic based approvals and notifications

- Forms and notifications

- Data export and reporting

- So much more..

Security

- Encryption

- Device management

- Data loss prevention

- 3rd party application integrations

- Single sign on

- EDR antivirus

- Risky login detection

Case Study

- Office 365, SharePoint, and Azure

- 16 gig laptops monitored and managed by Azure

- Monitored multifactor authentication and SSO to 3rd parties

- Quarterly phishing and security training

- Heavy Teams usage, internally, externally, and with patients.

- Cyber Insurance and Annual DR testing

Contact Information

Russell Greenwald

Vice President

rgreenwald@insourceservices.com

781-374-5116

www.insourceservices.com